AMEGA SCIENCES

RESEARCH INNOVATE SOLVE

QUALITY POLICY

AmegA Sciences Ltd is committed to maintaining, developing and continually improving a customer orientated business offering high levels of customer satisfaction to meet the requirements of BS EN ISO 9001:2015, the Fertiliser Product Regulations 2019 and any other standards to which it adheres to.

We will encourage all employees to reach their full productive and creative potential, and to understand the importance of their role in satisfying customer needs.

We will improve the effectiveness of the Quality Management System to:

- Improve company and staff knowledge both technically and legislatively by formal professional training and refresher training of all staff
- Increase internal communication of information gathered through monitoring and measuring activities
- Maintain the high level of First Time Pass Rate and improve First Time Pass rate where possible
- Manage and reduce customer complaints
- Improve customer satisfaction and relations by increasing customer feedback



Authorised By:

Date: 19th February 2025

Stephen Squires, Business Director

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Where needs take us AICL